

Why Your Portfolio Benefits From a

ROOF ASSET MANAGEMENT SYSTEM



 **TEMA** *roofing services*

Introduction

Advancements in cloud-based portfolio management software have revolutionized the commercial roofing industry and are a major factor in boosting productivity and effectiveness, not only for property owners but also for commercial roofing companies themselves.

But, what is the “cloud” and why is it so important to the process?

Digging Deeper with Web-Based Management

At TEMA Roofing, we understand that our clients often need access to their company-specific roofing information. It speeds up delivery. It facilitates better management processes. It helps to create a holistic understanding of what has happened in the past (and what will need to happen in the future).

So, when our Roof Asset Management program was first introduced, our experts knew it needed to include a client portal that offered 24/7 access to portfolio information, whether that portfolio included one building or one hundred!

TEMA ultimately chose a cloud-based roof asset management system that offered a redundant and secure server for data storage and back-up, and clients who utilize our Roof Asset Management program couldn't be happier.

Cloud-Based Software and Systems

Cloud-based applications allow users to interact with their information via a web browser. They can upload and interact with files and platforms, and all information is housed and processed remotely in the cloud.

This is a huge benefit for companies worldwide, because information can be accessed on an as-needed basis from any location, whether on-site or off-site. Cloud-based systems and applications also help to save shared computing resources like processing power, memory and disk storage.



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Key Aspects of a Roof Asset Management System

With TEMA'S Roof Asset Management Client Portal, customers are able to enjoy a safe, secure connection with TEMA Roofing that is unmatched in the commercial roofing industry.



The client portal allows businesses to organize their roofing asset information by storing documents together in an online database.

For companies that have dozens (or hundreds) of buildings in their portfolio, tracking and maintaining those assets can be challenging. This single source of file organization allows for more streamlined efficiency and can be a great tool in maintaining the performance of various roofing assets.

Interactive Communication

Long gone are the days when client communication could take place over the phone between the hours of 9am and 5pm. In today's fast-paced world, clients want a personalized customer experience that can be delivered around the clock.

TEMA's client portal offers customers the ability to interact when needed, whether they have a service call request or want to review bid information with sales staff.

Document, Drawing, Warranty and Image Storage

TEMA's client portal allows for the sharing of photos, documents, invoices, building information, work order information, project information and work history—all in real-time. Even more importantly, this information can be securely accessed 24/7/365.

On-demand information is proven to increase satisfaction and engagement, which is vital, because at TEMA, we work to build long-term, trusted relationships with our clients.



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Benefits to the Customer

How does all this great data
(and access to commercial roofing services)
benefit you, the customer?



Most importantly, a roof asset management program (inclusive of a cloud-based client portal) streamlines facilities oversight and optimizes the health and performance of major assets like commercial roofing systems.

TEMA Roofing's secure client portal also keeps individual client data stored securely and offers a level of flexibility that can't be obtained with paper and spreadsheets. (View your roof information whenever and wherever you need it!)

Keeps Warranties Intact

TEMA's client portal tracks everything a client needs to know about their roof(s). Not only is general roofing system information stored in the cloud, but all documentation pertaining to service calls and repairs is also available.

This means that maintaining roofing system warranties is as simple as clicking a button. And, since performing preventative maintenance is often a condition for keeping a roof warranty intact, it's imperative that businesses keep accurate, comprehensive documentation of any work or inspection that has been completed.

Guides Budgets and Planning

A cloud-based client portal makes it easy to plan for scheduled maintenance and roofing inspections. It's also key to planning for future repairs, renovations or new construction.

By housing information and images in a single location, the condition of your roofing system (or systems) is no secret. Defects or issues, and their severity, are all well-documented, and by being armed with this information, property managers are afforded the opportunity to prioritize roofing projects based on process and scope.

At TEMA Roofing, we've built our reputation through trusted partnerships and reliable, experienced service. See what our professionals can do for your facilities management operations with our fully customizable Roof Asset Management program and cloud-based client portal!



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